

# AI FORA

artificial intelligence for assessment





Al FORA kickoff 5-7 April, 2022 Mainz



http://ai-fora.de

# Members of AI FORA Spanish case study

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# Social service provision and Al use

|   | Income maintenance   | Health care                        | Education                          | Social care   | Labour market integration                             |
|---|--|------------------------------------|------------------------------------|---|---|
| Central   | Full responsability for pensions and unemployment benefits | Basic regulation and guidelines    | Basic regulation and guidelines    | Basic regulation and guidelines                                   | Basic regulation and guidelines                       |
| Regions -Catalonia                              | Minimum income programmes (not compulsory)                 | Provision and specific regulations | Provision and specific regulations | Main responsability for social care, together with municipalities | Main responsability for active labour market policies |
| Provinces                                       |  |                                    |                                    | Supporting municipalities when these are too small                | Voluntary provision                                   |
| Municipalities -Barcelona -Mataró -Girona -Olot |  | Voluntary provision                | Voluntary provision                | Compulsory if over 20K inhabitants                                | Voluntary provision                                   |

# Bias and disadvantage concerning diverse populations

#### Data and design bias

- Selection bias  $\rightarrow$  the selection of individuals or groups is not representative of the (diverse) population (e.g. undocumented migrants, transient populations, new arrivals, ...).
- Disadvantage/presence bias  $\rightarrow$  the presence of individuals or groups in administrative datasets regarding social provision is affected by the individual or group's social condition or status.
- Allocation bias  $\rightarrow$  there is a systematic difference in how different populations are allocated social services depending on legal status and individual/group profiles/contexts.

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### Al FORA Spanish case study - progress to date

#### 2 stakeholder workshops:

- Al FORA corona, 1-day workshop with a focus on gamification activities related to the impact and management of Covid-19 (*November 2021*).
- Al FORA retreat, 2-day workshop with a focus on gamification, deliberation and co-creation activities related to (un)employment and Al use for vulnerable populations (*May 2022*).

#### 1 working paper in progress:

"Digitalisation and ADM in Public Social Services in Spain: A Review of Existing Approaches and New Alternatives", with an overview of social service provision, Al use, media perceptions and the Al FORA approach.

In-depth interviews with stakeholders next



