



Update case study India

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1. GENERAL UPDATE ON PROGRESS IN CASE STUDY

Successfully following the plan proposed

- Desk research social science
- Fieldwork 80% completed
- Data collection 70%
- Media discourses documentation and critical analysis
- Writing article as accepted and submitted abstract
- Workshop conducted
- Applying Actor network theory
- Trying achieve the end product as proposed

2. ACTOR NETWORK MAP

Public Distribution System and Technology

- Convergence between humans and non-humans has been very limited in PDS
- Every household members use mobile phones which has organizing properties in its ability to inform people about all the details of the food items distributed
- But an acknowledgement of the role of technology is not conveyed to the organization simultaneously
- But still managing the complex and heterogeneous relationships between both consumers and the government agencies.

3. INSIGHTS FROM MULTI-STAKEHOLDER WORKSHOPS

Process to desired systems

- Collective in their call
- Radical feminist space established
- Considered a means rather than ends
- Find strength of the community and women power because of the grass roots democratic institution
- Hateful statements voiced out
- Appreciate connecting with technology
- But expect workability of the machine – technology can not work always
- Linking with bank has been appreciated
- Considered the policy is very important for them
- Millet mission of the government

KNOWLEDGE ABOUT THE PDS AS A POLICY

- PDS is a subject of discussion in their everyday life
- Demand for their food as they considered it comes from Central
- It is a matter of complaint on every occasion on meeting with executives and administrators
- The procedures of compliant are known, but hardly use the procedure except 'phone calls'
- Smart cards are very easy to maintain rather than the previous book form
- Linking with Aadhaar and mobile number completely limited the bogus
- Biometric – has a huge problem due to electrical issues.
- Biometric authentication is time consuming
- PDS Card types and BPL, Beneficiaries, clarification, online card application is a delay.
- Complaints from the poor are not taken immediately or seriously.

4. MAIN INTERIM RESULTS

Based on empirical study

- We found that discourse in the safe space is more productive, and discussions are more about the process of PDS activities, especially the roles of Centre & State
- The free speech brought out relatively negative and angry, and material personal concerns of work, money, and cheating are more frequently discussed.
- Free discussion continued even beyond the FPS, as the worker belong to the same village & same community
- The trust at the space was obvious
- Perceived a sense of spirituality
- The participation and arriving consensus was genuine

IMPACT/INTERVENTION OF TECHNOLOGY

- Food is equated with ' Goddess Lakshmi' , basic requirement,
- Technological knowledge limitation
- Serious issues can not be worked out playfully
- Hence opted focus group discussion and mock practice
- Intervention becomes apparent
- Changing course may become expensive, difficult and time-consuming.
- Uncertainty and lock-ins are at the heart of many governance debates and continue to pose questions about “opening up” and “closing down” development trajectories.
- Policy makers needs to decide what to regulate and what to leave out while using technology.

5. CHALLENGES DURING RESEARCH: ETHICAL ISSUES AND SURPRISES

The dynamics of Central & State politics and popular policies

- The political structure of India divides the governance of the country between Centre and State with emphasis on the powers of the Centre
- Regional parties and Coalition government do create impact on PDS
- Devolution of the power in tune with the logic of democracy from Republic to State, reached last mile villages which has been validated empirically.
- The consumers of PDS constantly try to understand who contribute and what they contribute and when
- Such empowerment of civil society makes the policy monitoring effective and relative control process is on

6. NEXT STEPS TOWARDS HIGH-LEVEL STRATEGY

Technology & Dynamics of political binary

- Many effective scientific measures have been announced to enhance the quality of Popular Policy
- Both Central & State government have taken the ownership of PDS for its political agenda
- But Tamil Nadu has found reasons to promote this mission as it resonates more with the Tamil culture and thereby ensuring their influence with the voters.
- The Central Govt. schemes are devised for the whole country however the success or failure of such welfare measures are ensured by the State Govts which help in maintaining the dynamics of the binary between the two Govts.

Thank you much for the opportunity

By
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